



## Request for EZ-Net Access

**EZ-Net is the Internet Tool to help providers manage their HealthCare Partners patients.**

**EZ-Net allows you and your staff to:**

- **Verify** member eligibility
- **Submit** requests for authorization and **view** the status of prior referral requests
- **View** the status of claims
- **View** contact data for providers in the HealthCare Partners, IPA network

### **What infrastructure do you need to use it?**

All you need is a computer with access to the Internet. The service is faster if the Internet service is broadband (DSL or cable modem). You can also access EZ-Net via dial-up Internet providers.

- Please use Internet Explorer only; some parts of the system do not display properly in other browsers.
- Some providers who use *America Online* (AOL) have trouble accessing EZ-Net through AOL's proprietary Internet browser. Our EZ-Net Support team can help you test your access to EZ-Net. Please call 1-516-394-5639 to speak with an EZ-Net Support team member.

**To request an EZ-Net ID and Password, complete this form and return-fax it to (516) 394-5625.**

Practice Name: \_\_\_\_\_ Tax ID #: \_\_\_\_\_

Provider's Full Name \_\_\_\_\_ NY State License #: \_\_\_\_\_

Provider's Phone Number: (\_\_\_\_) \_\_\_\_\_ Provider's Fax Number: (\_\_\_\_) \_\_\_\_\_

Today's Date: \_\_\_\_\_

Requested by (Name/Title): \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

### **For HCP Use Only:**

Completed By: \_\_\_\_\_

Date: \_\_\_\_\_

Initial Set-Up

Additional Set-Up