



Periodic *Fast Faxes* are intended to enhance your partnership with HealthCare Partners, IPA

HealthCare Partners, IPA

501 Franklin Avenue, Suite 300
Garden City, NY 11530
Main Switchboard: (516) 746-2200
www.hcpiipa.com
Email: provrel@hcpiipa.com

Important Contacts:

Customer Service

Phone: (800) 877-7587
Fax: (888) 873-0895

Clinical Services

Referral Fax: (516) 746-6433

Important Reminder

Services Provided Without Required Prior Authorization, Pre-Certification or Referral are NOT Payable

Please ensure that you obtain prior approval for all services requiring authorization, pre-certification, or referral prior to performing the service(s).

Please note Members cannot be balance-billed for covered services when payment is denied for failure to obtain prior approval when applicable.

Submitting a request for service allows HealthCare Partners to assist you in determining the member's eligibility to receive services, the participating status of the requested provider of service, and whether or not the requested service is covered under the member health plan benefit.