



Periodic *Fast Faxes* are intended to enhance your partnership with HealthCare Partners, IPA

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# Reminder:

## Physicians Must Utilize In-Network Providers, Including Laboratories, For Services Rendered to HealthCare Partners Members

HCP IPA receives many claims for laboratory services ordered by HCP, IPA physicians from non-contracted laboratories.

The ordering of such services violates the terms of the HCP IPA Provider Agreement, which stipulates that referrals for services to HCP IPA Members must be made to in-network providers, [unless there are significant obstacles such as unavailability of appropriate in-network providers within the Medicare-defined reasonable distance of the Member’s residence].

This notice is to remind all HCP IPA physicians of the general definition of in-network providers and the contracted laboratories for each contracted health plan, and identify resources to assist physicians with selection of in-network providers. Each HCP IPA contracted health plan has a contracted laboratory.

**Who are “in-network providers”?** In-network providers are physicians, nurse practitioners, physician assistants, ancillary providers or hospitals that are contracted with **either** HCP IPA **or** an HCP IPA Member’s health plan.

**Each HCP IPA managed-care plan has a designated laboratory.** When referring Members of HCP IPA-contracted health plans (or their specimens) for laboratory services, please utilize the contracted laboratory for the Member’s health plan:

**Health Plan**

Emblem Health Plan (“HIP” products)

Touchstone Health Plan

**Contracted Laboratory**

Quest Laboratories

LabCorp and Quest Laboratories

**How to identify in-network providers for other specialties:** The HCP IPA website has a *Find a Provider* utility on the left side of the Home Page (www.hcpipa.com).

To start a search, click the *Select your option* drop-down.