



Periodic *Fast Faxes* are intended to enhance your partnership with HealthCare Partners, IPA

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Instructions for Initiating Home Health Care Services

***Our Nursing Team Arranges Medically-Necessary
In-Home Services with In-Network Providers
for***

***Your Patients Who Are Enrolled in a Managed Care Plan
Contracted with HealthCare Partners, IPA***

What Services are Available Through HCP's Home Care Network?

Our Nursing Team arranges covered home care services in accordance with the Member's benefits:

- Skilled Nursing Services
- Therapists: Physical, Occupational and Speech-Language Pathology
- Social Workers

Follow these steps for prompt determinations and initiation of approved home care service requests:

1. Write physician's orders for the home care service(s)
[skilled nursing, physical/occupational therapy, speech pathology]
2. Attach clinical documentation to support the request
3. Fax the completed order and documentation to the dedicated *Home Care Fax Line: 516-307-5817*
4. If the services are approved, our Team selects an in-network Certified Home Health Agency to provide services.
5. Our Team coordinates the first appointment.

For skilled services, the first visit includes an in-home evaluation for skilled nursing and physical therapy.

Questions? Call HCP's *Home Care Unit* at **516-307-5810**.